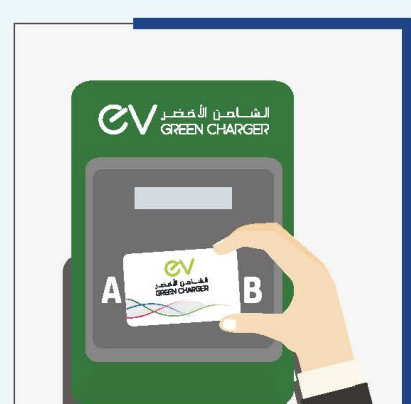# USER INSTRUCTIONS - PUBLIC CHARGER

CHOOSE FROM THE ACCESS POINTS BELOW

EV Green Charger Card

To start charging

- Scan your EV Green Charger Card and select Port A or B

- Plug one end of the charging cable into selected ports of the charging station

- Plug the other end of the charging cable into your vehicle
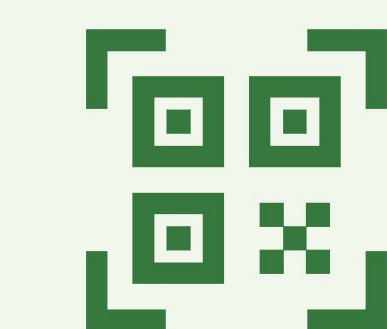
To stop charging

- Scan your EV Green Charger Card

- Unplug the charging cable from your vehicle and the charging port

QR Code

DEWA Smart App | Smart Device Camera

To start charging

- Scan the QR code on the charging station through DEWA Smart App or Smart Device Camera

- Log-in or choose Guest Mode and Follow the steps on your device screen

  LOGIN
  GUEST MODE

- Plug one end of the charging cable into either ports A or B of the charging station

- Plug the other end of the charging cable into your vehicle and select "Start Charging" on your device screen

To stop charging

- Press the "Stop" button on your device screen

- Unplug the charging cable from your vehicle and the charging port

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Please make sure your charging cable is not damaged before charging your vehicle
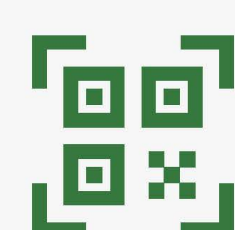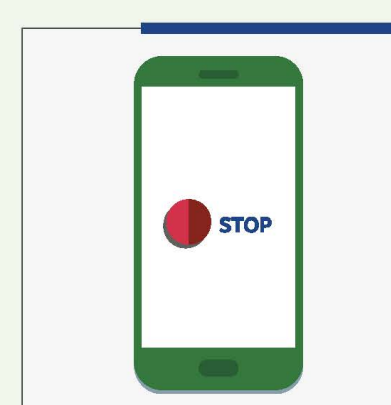
- A green light means the system is ready
- A blue light means charging is underway
- A red or yellow light indicates an error

In case of emergency, please call 991

Note: Forcefully removing the cable will damage your vehicle and the charging station. Please follow the instructions carefully.

For more information and registration enquiries,
Please call 04 601 9999
Email: customercare@dewa.gov.ae

For more information please visit **www.dewa.gov.ae**